

Available Post Offices for Cool EMS(only to Taiwan, Vietnam, Singapore and Malaysia)(as of January 2025)

Please note that post offices in the western part of Japan, except for the Kyushu area, cannot accept Cool EMS.

The delivery area for Vietnam is Hanoi and part of Ho Chi Minh City, and for Malaysia is Kuala Lumpur and Petaling Jaya.

Prefectures	Post Offices	Areas Served (with the exception of some areas)	Acceptable day	FAX number for advanced booking
Hokkaido	Asahikawa-Higashi Post Office	Asahikawa-shi(078-00areas)	Monday	0166-37-3187
	Atsubetsu Post Office	Sapporo-shi Atsubetsu-ku(004-00areas)、Sapporo-shi Kiyota-ku(004-08areas)	Tuesday	011-893-4161
	Otaru Post Office	Otaru-shi(except Zenibako 4chome and 5chome)	Monday	0134-29-3332
	Okadama Post Office	Sapporo-shi Higashi-ku(065-00, 007-00, 007-08areas)	Tuesday	011-787-5372
	Obihiro Post Office	Obihiro-shi(080-00areas)	Monday	0155-23-2016
	Kamikawa Post Office	Kamikawa-gun Kamikawa-cho(078-17areas)	Monday	01658-2-1620
	Kushiro-Chuo Post Office	Kushiro-shi(085-00areas)	Monday	0154-25-5829
	Kutchan Post Office	Kutchan-cho(044-00areas)、Niseko-cho(048-15areas)、Makkari-mura(048-16areas)、Rusutsu-mura(048-17areas)	Monday	0136-22-5236
	Sapporo-Kita Post Office	Sapporo-shi Kita-ku(001-00areas)	Tuesday	011-762-1558
	Sapporo-Chuo Post Office	The Post Office Counter Only	Tuesday	011-748-2348
	Sapporo-Nishi Post Office	Sapporo-shi Nishi-ku(063-00、063-08areas)	Tuesday	011-614-0371
	Shinoro Post Office	Sapporo-shi Kita-ku(002-08、002-80areas)	Tuesday	011-772-4031
	Chitose Post Office	Chitose-shi(066-00areas)	Monday	0123-26-0439
	Teine Post Office	Sapporo-shi Teine-ku(006-00、006-08areas)	Tuesday	011-683-0070
	Douo Sapporo Post Office	Regular Pick up Service Only	Tuesday	011-769-9144
	Tomakomai Post Office	Tomakomai-shi(053-00areas)	Monday	0144-35-0878
	Nayoro Post Office	Nayoro-shi(except Furen-cho)	Monday	01654-3-9672
	Noboribetsu Post Office	Noboribetsu-shi	Monday	0143-85-9743
	Hakodate-Chuo Post Office	Hakodate-shi(040-00areas)	Monday	0138-27-1593
Monbetsu Post Office	Monbetsu-shi(094areas)	Monday	0158-23-6813	
Yamahana Post Office	Sapporo-shi Chuo-ku(064-08、064-09areas)	Tuesday	011-561-3084	
Aomori	Aomori-Chuo Post Office	The Post Office Counter Only	Monday	017-722-1742
	Aomori-Nishi Post Office	The Post Office Counter Only	Monday	017-781-6989
	Goshogawara Post Office	The Post Office Counter Only	Monday	0173-34-7422
	Towada Post Office	The Post Office Counter Only	Monday	0176-22-9077
	Noheji Post Office	The Post Office Counter Only	Monday	0175-64-0976
	Hachinohe Post Office	The Post Office Counter Only	Monday	0178-45-4583
	Hachinohe-Nishi Post Office	The Post Office Counter Only	Monday	0178-23-3422
	Hirosaki Post Office	The Post Office Counter Only	Monday	0172-33-0992
	Misawa Post Office	The Post Office Counter Only	Monday	0176-53-1615
	Mutsu Post Office	The Post Office Counter Only	Monday	0175-23-5130
Iwate	Ofunato Post Office	The Post Office Counter Only	Monday	0192-25-0159
	Miyako Post Office	The Post Office Counter Only	Monday	0193-62-0184
	Morioka-Chuo Post Office	The Post Office Counter Only	Monday	019-622-3955

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Miyagi	Ishinomaki Post Office	The Post Office Counter Only	Monday	0225-93-9694
	Shiogama Post Office	The Post Office Counter Only	Monday	022-365-3872
	Shin-Sendai Post Office	The Post Office Counter Only	Monday	022-244-8213
	Sendai-Chuo Post Office	The Post Office Counter Only	Monday	022-267-8045
Akita	Akita-Chuo Post Office	The Post Office Counter Only	Monday	018-863-7341
	Odate Post Office	The Post Office Counter Only	Monday	0186-49-1599
Yamagata	Sakata Post Office	The Post Office Counter Only	Monday	0234-22-2198
	Yamagata-Chuo Post Office	The Post Office Counter Only	Monday	023-624-3142
	Yamagata-Minami Post Office	The Post Office Counter Only	Monday	023-625-6010
Fukushima	Iwaki Post Office	The Post Office Counter Only	Monday	0246-25-1470
	Koriyama Post Office	The Post Office Counter Only	Monday	024-932-2170
	Fukushima-Chuo Post Office	The Post Office Counter Only	Monday	024-531-8389
Ibaraki	Taga Post Office	Hitachi-shi(316、319-12areas)	Monday	0294-34-4801
Tochigi	Utsunomiya-Higashi Post Office	Utsunomiya-shi(321-09areas)	Monday	028-634-2475
Gunma	Takasaki Post Office	Takasaki-shi	Monday	027-326-5959
Saitama	Shin-Koshigaya Post Office	The Post Office Counter Only	Tuesday	048-985-1275
	Tokorozawa Post Office	The Post Office Counter Only	Tuesday	04-2994-6292
Chiba	Kashiwa Post Office	Kashiwa-shi	Tuesday	04-7164-3043
	Narita Post Office	Narita-shi	Tuesday	0476-27-3793
Kanagawa	Atsugi Post Office	Atsugi-shi(243-00areas)	Tuesday	046-221-4891
	Ayase Post Office	Ayase-shi, Ebina-shi	Tuesday	03-6368-9630
	Odawara-Higashi Post Office	The Post Office Counter Only	Tuesday	0465-47-9263
	Kanagawa Post Office	Yokohama-shi Nishi-ku(220-00areas)、Kanagawa-ku(221-00、221-08areas) (We do not accept at Yokohama-Chuo satellite office)	Tuesday	045-565-5034
Yamanashi	Kawasaki-Higashi Post Office	Kawasaki-shi, Yokohama-shi(22、23areas)	Tuesday	044-589-5885
	Kofu-Chuo Post Office	Kofu-shi(400-00、400-08areas)	Tuesday	055-235-3290
Tokyo	Akasaka Post Office	Minato-ku(107areas)	Tuesday	03-3478-3482
	Kanda Post Office	Chiyoda-ku(101areas)	Tuesday	03-3257-6619
	Ginza Post Office	Chiyoda-ku(100areas)、Chuo-ku Ginza(104-0061areas)、Minato-ku Higashi-Shinbashi(105-0021areas)、Minato-ku Kaigan 1-2-chome(105-0022areas)、Minato-ku Shibaura 1-chome(105-0023areas)	Tuesday	03-3248-2682
	Shiba Post Office	Minato-ku(105、106areas)	Tuesday	03-6311-9711
	Shibuya Post Office	Shibuya-ku(150areas)	Tuesday	03-6368-9787
	Shinjyuku Post Office	Shinjyuku-ku(160、163areas)	Tuesday	03-6368-9788
	Setagaya Post Office	Setagaya-ku(154areas、155areas)	Tuesday	03-3419-5064
	Tokyo-Kokusai Post Office	Chiyoda-ku(102areas)、Chuo-ku(104areas)、Koto-ku	Tuesday	03-6368-9629
	Toshima Post Office	Toshima-ku(170、171areas)	Tuesday	03-5391-0855
Nigata	Nihonbashi-Kuramae Post Office	Chuo-ku(103areas)	Tuesday	03-5809-2298
	Niigata-Chuo Post Office	Niigata-shi(950-00、950-08、950-09areas)	Monday	025-245-0538

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Fukuoka	Iizuka Post Office	Iizuka-shi(820-00、820-01、820-02、820-05、820-06、820-07areas)	Tuesday	0948-24-5699
	Kitakyushu-Chuo Post Office	Kitakyushu-shi(802、803(except803-08)areas)	Tuesday	093-941-9411
	Kurume-Higashi Post Office	Kurume-shi(839-08areas)	Tuesday	0942-44-3075
	Shin-Fukuoka Post Office	The Post Office Counter Only	Tuesday	092-692-0137
	Chikushino Post Office	The Post Office Counter Only	Tuesday	092-922-0998
	Fukuoka-Chuo Post Office	Fukuoka-shi Chuo-ku	Tuesday	092-713-2405
Saga	Saga-Chuo Post Office	Saga-shi(840-00、840-08、849-02areas)	Tuesday	0952-24-4407
Nagasaki	Sasebo Post Office	Sasebo-shi(857、858areas)	Monday	0956-24-6108
	Nagasaki-Chuo Post Office	Nagasaki-shi(850areas)	Monday	095-824-2933
Kumamoto	Ozu Post Office	The Post Office Counter Only	Tuesday	096-293-2660
	Kumamoto-Kita Post Office	The Post Office Counter Only	Tuesday	096-232-1807
	Kumamoto-Chuo Post Office	The Post Office Counter Only	Tuesday	096-354-5776
	Kumamoto-Higashi Post Office	The Post Office Counter Only	Monday	096-368-4727
	Hitoyoshi Post Office	Hitoyoshi-shi、Kuma-gun	Monday	0966-22-5434
	Hondo Post Office	Amakusa-shi(863-00areas)(Chilled Only)	Tuesday	0969-24-3064
Oita	Oiga-Chuo Post Office	Oita-shi(870-00areas)	Monday	097-534-0922
Miyazaki	Miyazaki-Chuo Post Office	Miyazaki-shi(880-00、880-08、880-09areas)	Tuesday	0985-23-4191
Kagoshima	Kagoshima-Chuo Post Office	The Post Office Counter Only	Tuesday	099-252-4448
	Kajiki Post Office	Aira-shi(899-52、899-54areas)	Monday	0995-62-1874
	Kushikino Post Office	Ichikikushikino-shi	Monday	0996-32-8819
	Kokubu Post Office	Kirishima-shi(899-43、899-44、899-45、899-51areas)	Tuesday	0995-47-2055

Please note that Cool EMS to Malaysia cannot be sent from post offices in the Kyushu area.